



## Bed Stat™ for MEDITECH Bed Board – Updating Your Bed Board is Just a Phone Call Away

To optimize the efficiency of inpatient admissions and bed turnaround time, MEDITECH hospitals need a way for housekeepers to update bed status within the Bed Board application in real time. Housekeepers don't have direct access to the MEDITECH system, so they require a third-party solution that integrates to Bed Board. The solution needs to be simple enough to require minimal to no training and should support various language needs.





## The Solution

Forward Advantage's Bed Stat was built in collaboration with MEDITECH for MEDITECH facilities. An interactive voice response application (IVR), Bed Stat integrates hospital phones with the MEDITECH Bed Board application. Housekeepers can update bed status (e.g., whether a bed is clean or in the process of being cleaned) by answering simple telephone prompts available in English, Spanish, or French. The result is that information on the housekeeper and bed status are updated in Bed Board in real time, improving the efficiency of bed turnaround time and inpatient admissions.

### Minimal Training for Housekeeping

A phone-based solution, Bed Stat requires minimal training from your housekeeping staff. To use the system, the housekeeper simply picks up a phone from a hospital room and chooses their preferred language. What follows is a series of simple phone prompts to determine employee identification, bed number, and status. Housekeepers are able to focus on their cleaning tasks rather than worry about complicated systems and in-depth training.

### A Familiar and Reliable Infrastructure

Bed Stat for Bed Board was built on Forward Advantage's reliable Communication Director™ platform and offers Smart Alert for intelligent error alerting. The same technology that many hospitals use to integrate report delivery with their MEDITECH system can now be extended to streamline bed management.

### Key Features:

- Designed with MEDITECH for MEDITECH facilities
- Integrates with MEDITECH's Bed Board application
- IVR phone prompts to update bed status
- Minimal training required by housekeeping
- Built on the reliable Communication Director platform

**For more information, please contact us at:**

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