



Integrated Technology for Identity Management Solutions

Today's hospitals face the challenge of increasing technology adoption without compromising the security of protected health information. Clinicians are often forced to remember multiple passwords and pins, which they often remedy by writing them down. Everyone agrees that systems need to be more accessible; however, these types of situations can cause a substantial security gap for hospitals.





The Solution

Forward Advantage provides end-to-end single sign-on and advanced authentication solutions for hospitals in the MEDITECH market. To ensure your success, we assist hospitals in every step of the process, from identifying the appropriate technologies and evaluating workflow, to coordinating deployment and integration between solutions. The end result is improved convenience, information security, and end-user workflow.

Password, Identity, and Access Management Solutions

Single Sign-On – Forward Advantage has partnered with Imprivata, a leader in healthcare, to offer the OneSign single sign-on and advanced authentication management platform. The solution provides a broad range of deployment options to help MEDITECH hospitals:

- Increase physician satisfaction and productivity
- Increase technology adoption
- Strengthen password security
- Support regulatory compliance
- Reduce Help Desk costs associated with forgotten passwords

The following solutions are optionally available with Single Sign-On:

- **Strong Authentication** – Increases security by making sign-on a two-factor authentication process. The solution utilizes a broad range of options, including: biometrics, smart cards, proximity cards, USB tokens, and more. We offer solutions from UPEK, RFIdeas, Ensure Technologies, Vasco, and AuthenTec.
- **Password Self-Service** - Allows a user to reset their primary authentication accounts via challenge and response questions (similar to online banking). This solution alleviates the need to call the Help Desk for forgotten passwords.
- **Managed Exit** - Available as an add-on to the Single Sign-On solution, Managed Exit provides integrated support between Single Sign-On and MEDITECH to prevent the harmful termination of MEDITECH applications. Managed Exit helps alleviate database corruption and file locking concerns by assuring that MEDITECH applications always exit when appropriate.

Authentication Manager – An exclusive authentication solution for MEDITECH hospitals. Designed in collaboration with MEDITECH, Authentication Manager can use the same authentication method used with Single Sign-On to integrate with the MEDITECH HCIS. Technology such as fingerprint biometrics, smart cards, and proximity cards can be used for CPOE positive identification, electronic signature verification, and launching a suspended MEDITECH client session. Workflow is streamlined for clinicians and convenience is improved by eliminating PINs. Additional information and requirements for Authentication Manager can be found in a separate product sheet.

Roaming Sessions – Allows a clinician to access patient information in an uninterrupted manner from any workstation. Clinicians can begin accessing their patient records on a workstation, and when their clinical workflow requires them to leave, those same patient records are immediately available when logged onto any other workstation. Forward Advantage supports roaming sessions with Citrix, Microsoft Windows Terminal Services, and VMware View including the Dell MCC.

For more information, please contact us at:

Forward Advantage
7255 N. First Street, Suite 106
Fresno, CA 93720 USA
1-877-636-7927 (t) 1-559-436-4217 (f)
info@forwardadvantage.com - www.forwardadvantage.com