MEDITECH’s Bed Board needs to be updated with real-time bed status information for efficient turnaround time and inpatient admissions. To achieve this, housekeepers need a simple solution that integrates with MEDITECH and supports multiple languages.
The Solution
Forward Advantage's Bed Stat was built in collaboration with MEDITECH for MEDITECH facilities. An interactive voice response application (IVR), Bed Stat integrates hospital phones with the MEDITECH Bed Board application. Housekeepers can update bed status (e.g., whether a bed is clean or in the process of being cleaned) by answering simple telephone prompts available in English, Spanish, or French. The result is that information on the housekeeper and bed status are updated in Bed Board in real time, improving the efficiency of bed turnaround time and inpatient admissions.

Minimal Training for Housekeeping
A phone-based solution, Bed Stat requires minimal training from your housekeeping staff. To use the system, the housekeeper simply picks up a phone from a hospital room and chooses their preferred language. What follows is a series of simple phone prompts to determine employee identification, bed number, and status. Housekeepers are able to focus on their cleaning tasks rather than worry about complicated systems and in-depth training.

A Familiar and Reliable Infrastructure
Bed Stat for Bed Board was built on Forward Advantage's reliable Communication Director System platform and offers SmartAlert for intelligent error alerting. The same technology that many hospitals use to integrate report delivery with their MEDITECH system can now be extended to streamline bed management.

Key Features:
- Designed with MEDITECH for MEDITECH facilities
- Integrates with MEDITECH's Bed Board application
- IVR phone prompts to update bed status
- Minimal training required by housekeeping
- Built on the powerful Communication Director System platform for reliability and performance

New in Bed Stat 4:
- **Browser based version** - The updated UI offers a more intuitive and efficient user experience
- **Activity dashboard** - View summary details on your system
- **Streamlined accessibility** - Multiple servers can now be accessed from a single workstation

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